COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| WILLIAM D. EPLING | |) |
|-------------------|---------------------------------|-----------------------------|
| v . | COMPLAINANT |))) CASE NO. 97-087 |
| | Y RURAL ELECTRIC CORPORATION |))) |
| | DEFENDANT |) |

ORDER

IT IS ORDERED that Clark County Rural Electric Cooperative Corporation ("Clark County RECC") shall file the original and 2 copies of the following information with the Commission with a copy to all parties of record no later than 14 days from the date of this Order. Clark County RECC shall furnish with each response the name of the witness who will be available to respond to questions concerning each item of information requested should a public hearing be scheduled.

- 1. Provide a schedule which shows the following information for each billing period since service was first provided to William D. Epling:
 - a. the dates of service covered by the billing period.
 - b. the electricity consumed in KWHs.
- c. the amount due for current period consumption, the amount of any past due charges, and the amount of any late charges.
 - d. the payment due date.
 - e. date of receipt of payment and the amount of payment.

2. Explain why Mr. Epling's deposit was not refunded in full after 18 months

of service.

3. If Mr. Epling's deposit was not refunded in full after 18 months of service

due to an unsatisfactory payment history, explain in detail the criteria utilized by Clark

RECC to determine whether a member's payment history is satisfactory or

unsatisfactory.

4. Explain why Clark RECC recalculated Mr. Epling's deposit in January 1997

and how the credit of \$55.57 was derived.

5. Explain why Clark RECC has now decided to credit Mr. Epling's account

for the \$95 balance of his deposit.

6. Does Clark RECC have an easement on Mr. Epling's property that

authorizes the placement of the service line to the adjacent property?

Done at Frankfort, Kentucky, this 23rd day of April, 1997.

PUBLIC SERVICE COMMISSION

For the Commission

ATTEST:

Executive Director